

Ranch Sorting National Championships

Software Installation

Ranch Sorting National Championships PO Box 1 Wellington, CO 80549

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Getting Started

- Introduction to RSNC Software
- Getting Support
- System Requirements
- Uninstall Previous RSNC Software
- Install Current RSNC Software
- Trouble Shooting Issues

Introduction

Congratulations, you are about to experience the tremendous benefits of utilizing our new RSNC Show Software for your RSNC sanctioned Ranch Sorting events!

Attached to the email you have received from the RSNC HQ office is a zip file containing an installation kit for our new RSNC Ranch Sorting Software.

If you have received a disc containing the software, simply skip the instructions below that specifically pertain to zip files and continue on to the installation for the "RSNC Software" look for the " $\sqrt{}$ " symbol.

Getting Support

If you have any questions or difficulties at all when installing the software, please be sure to contact Valerie at 775-397-5652 or email: val@rsnc.us or the RSNC HQ office at 970-897-2901 and we will be happy to assist you.

System Requirements

Every attempt has been made to ensure the accuracy of this software, but RSNC and CHR will not be responsible for problems arising from its use. If you find problems or errors, please report them to RSNC. A corrected version of the software will be made available to you as soon as possible. Current fixes can be obtained from the RSNC Home Office.

The system was designed to run on a computer with Windows[©] XP or newer Windows Operating Systems (OS), and a minimum screen resolution of 1024 x 768 pixels.

Uninstall Previous RSNC Software

If you had prior versions of RSNC software, it must be <u>completely</u> uninstalled in several areas on your computer before attempting to install this new version or it will not install properly. If you need assistance with the below uninstallation process, please contact Valerie at 775-397-3652 or the RSNC HQ office at 970-897-2901 we are always happy to assist you.

To uninstall previous RSNC Software follow these steps:

- NOTE: Different versions of Windows Operating Systems (OS) will have different terminology.
 - 1. First, **close** all other windows programs.
 - 2. Go to computer **Control Panel and select Add/Remove programs** to uninstall the **RSNC Software** program.
 - 3. Check the computer *C:\drive* to confirm there are no folders called **Charlie Horse**, **RSNSoftware**, **RSNCShow**, **RSNtemp**, **RSNdist**, **showsetup** or **showfiles** (see below).
 - 4. Check desktop to make sure RSNC software icons are no longer present.

Control Panel:

On your computer click on **Start**, click on **Control Panel**, click on **Programs**, click on **Uninstall** a Program.





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Start

Control Panel



Click on **Uninstall program**; look for files with the names: **Charlie Horse, RSNSoftware, RSNCShow, RSNtemp, RSNdist, showsetup** or **showfiles**. Make sure to uninstall each file.

C:\drive:

On your computer click on Start, click on Computer, click on C:\drive

	Computer	 Hard Disk Drives (1) OS (C:) 423 GB free of 451 GB
Start	Computer	C:\Drive

Delete files with the names: Charlie Horse, RSNSoftware, RSNCShow, RSNtemp, RSNdist, showsetup or showfiles. (Highlight the folder names, right click, click delete)

<u>Desktop:</u>

On your computer, view your desktop, make sure RSNC icons do not appear on your desktop. If they do appear, click on each one and drag to Recycle Bin.



To install RSNC Software from email attachment

- 1. First, **close** all other windows programs.
- 2. Open email from RSNC that contains **RSNC Software** attachment.
- 3. Click on the zip file "**RSNC Software**.zip, Click on **Save**, click **Desktop**, click **Save**. Download will show complete, click **Close**.

RSNCSoftware.zip

File Download
Do you want to open or save this file?
Name: RSNCSoftware.zip Type: Compressed (zipped) Folder, 2.39MB From: 69.147.103.179
Open Save Cancel
82% of RSNCSoftware.zip from 69.147.103.179 Completed
• <u>(</u>
RSNCSoftware.zip from 69.147.103.179
Estimated time left: 3 sec (1.86MB of 2.39MB copied) Download to: C:\Users\Valerie\Desktop\RSNCSoftware.zip Transfer rate: 159KB/Sec
Close this dialog box when download completes
Open Open Folder Cancel
SmartScreen Filter checked this download and did not report any threats. Report an unsafe download.
📃 Desktop

Download complete	
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SmartScreen Filter checked this download and did Report an unsafe download.	not report any threats.

4. **RSNC zip folder** will appear on your desktop.



5. **Right click** on **RSNC zip folder**, click on **Properties**. On the **General** tab, click **Unblock**, click **Apply** and click **OK**, this will ensure that all of the files are properly extracted. (Please note that some computers will not require that you unblock zip files, if this is the case for your computer then skip the unblock step.)

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	in	Onen		General Secur	ity Details Previous Versions		General Securi	ity Details Previous Versions	
Ri Sofi		Extract All		1	RSNC Software		1	RSNC Software	
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		Open with		Location:	C:\Users\Valerie\Desktop		Location:	C:\Users\Valerie\Desktop	change
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		Cut Copy		Modified: Accessed:	Today, November 21, 2010, 10 minutes ago Today, November 21, 2010, 10 minutes ago		Modified: Accessed:	Today, November 21, 2010, 1 Today, November 21, 2010, 1) minutes ago) minutes ago
		Create shortcut Delete Rename		Attributes: Security:	Read-only Hidden Advanced This file came from another computer Unblock and might be blocked to help protect this computer.		Attributes: Security:	Read-only Hidden This file came from another co and might be blocked to help this computer. Click: 1. Unblock, 2. A	Advanced protect Unblock
		Properties		·	OK Cancel Apply			ок с	ancel Apply

6. Once your zip folder has been unblocked, **Right click** again on the outside of the zip folder and choose **Extract All** or **Extract Files. The Extracted file will be on your desktop. If not, then you will** save the folder to your desktop.



7. At this point, click on the extracted **RSNC Software** folder to check that there are files inside and not another folder.

Organize 🔹 [📜 Open	Include in library 🔻	Share with 🔻	E-mail Burn	New folder
🚖 Favorites	Name	Size	Item type	Date modified
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If you click on the **RSNC Software folder, and it opens <u>another</u> **RSNC Software** folder with files in it, then go to the **Trouble Shooting** section below. If not, skip down to #8.**

Trouble Shooting

If there is another folder inside (RSNC Software inside another folder called RSNC Software) right click on the inside folder that contains the installation files

and choose Copy.

 Open 	Include in library •	S	hare with Burn	New folder	
ites	Name	^		Date modified	Туре
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ries suments			Share with Restore previous ve Include in library	rsions	
ic			Scan		
ures			Send to	•	
eos			Cut Copy		

Now **Paste** or save the extracted **RSNC Software** folder directly on your **c:**\ **drive** (making certain that you do not paste it into another folder). It is important to copy the single folder with files inside and not a folder tucked within another folder.

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S Recent Places	L Intel	Sort by Group by	PN Downloads	Lotel	9/25/2010 5:12 PM 11/8/2010 1-54 PM	File folder
Cibraries	Program Files	Refresh	24.	L Temp	11/8/2010 1:59 PM	File folder
Documents Music	Program Files (x86) Temp	Paste Paste shortcut	7 A 🔛 Libraries	👃 dell	11/19/2010 10:52	File folder
S Pictures	L Users	Undo Delete Ctrl+Z	20. A Music	Windows Program Files	11/20/2010 12:21	File folder
S VIDEOS	 Windows msdia80.dll 	New +	7 P Pictures	Norman Files (x86)	11/20/2010 8:07 A	File folder
S Computer		Properties	S Videos	L Users	11/20/2010 11:20 11/21/2010 11:20	File folder File folder

8. **Paste** or save the extracted **RSNC Software** folder directly on your **c:\drive** (Make certain that you do not paste it into another folder).

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Organize 🔹 🛛 门 Ope	n Include in library Share with	Burn New folder
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		9/25/2010 5:12 PM File folder
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Downloads Recent Places Libraries Documents Music Pictures Videos	Drivers Thtel Temp dell Windows Program Files (x86)	11/8/2010 1:54 PM File folder 11/8/2010 1:59 PM File folder 11/19/2010 10:52 - File folder 11/20/2010 12:21 - File folder 11/20/2010 12:24 - File folder

9. On your **c:\ drive double click** on **RSNClient.exe**. Once opened there will be **4 files**. this will begin the **Installation Wizard**. Follow the instructions throughout the wizard as it installs. When you select **Finish** you will have successfully installed the RSNC producer software on your computer.

r 🕨 OS (C:) 🕨 RSNCSoftware	11 W K U	▼ \$ ₇	Search	RSNC 3.2.0.3208	Description of the station
library	Burn New folder				RSNC 3.2.0.3208
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members.rsn	11/10/2010 1:23 PM	RSN File			
options.irsn	11/10/2010 1:23 PM	IRSN File			Tarma Installer will install or upgrade RSNC on your computer.
🐰 rsnclient	11/8/2010 8:54 AM	Application			Click Next to continue.
🚡 rsndoc	File description: Installer Company: Charlie Horse Ranch Timing File version: 2010.11.7.1047 Date created: 11/21/2010 11:20 AM Size: 462 KB	bat Systems, Inc.	D		Copyright (C) 2009 This program is protected by copyright law and inter treates. Unauthorized reproduction or distribution of program, or any portion of it, is a violation of applice
	r > OS (C) > RSNCSoftware library Share with ▼ Name members.rsn options.irsn grsnclient rsndoc 	r ▶ OS (C) ▶ RSNCSoftware library ▼ Share with ▼ Bum New folder Name Date modified options.irsn 11/10/2010 1:23 PM options.irsn 11/10/2010 1:23 PM Image: Straction t 11/8/2010 8:54 AM Image: Straction t File description: Installer Company: Charlie Horse Ranch Timing File version: 2010.11.7.1047 Date created: 11/21/2010 11:20 AM Size: 462 K8 Size: 462 K8	r ▶ OS (C;) ▶ RSNCSoftware - 47 library ▼ Share with ▼ Burn New folder Name Date modified Type options.irsn 11/10/2010 1:23 PM RSN File options.irsn 11/10/2010 1:23 PM ISSN File Image: Strandient 11/8/2010 8:54 AM Application Image: Strandoc File description: Installer Date created: 11/21/2010 11:20 AM Strandoc Strate: 462 KB Strate: 462 KB Strate: 462 KB	r ▶ OS (C) ▶ RSNCSoftware - 4-y Search library ▼ Share with ▼ Burn New folder Name Date modified Type S options.irsn 11/10/2010 1:23 PM RSN File options.irsn 11/10/2010 1:23 PM IRSN File Image: Strandient 11/8/2010 8:54 AM Application Image: Strandoc File description: Installer Company: Charlie Horse Ranch Timing Systems, Inc. File versior: 2010.11.7.1047 Date created: 11/21/2010 11:20 AM Dat D Star: 462 K8 Star: 462 K8 Star: 462 K8	r ▶ OS (C) ▶ RSNCSoftware - 47 Search library ▼ Share with ▼ Burn New folder Name Date modified Type 5 options.irsn 11/10/2010 1:23 PM RSN File 5 options.irsn 11/10/2010 1:23 PM RSN File 6 Image: Search 11/8/2010 1:23 PM RSN File 6 Image: Search File description. Installer 6 6 Company. Charlie Horse Ranch Timing Systems, Inc. File version: 2010.11.7.1047 Date created: 11/21/2010 11:20 AM Size: 462 XB Size: 462 XB Size: 462 XB Methods

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l on your computer.

10. Go to your **c:\drive**. There will be another newly created folder on your **c:\drive**, named **RSNC Show**. Double click on **RSNC Show**.



This will be the folder to retrieve your show completion files for emailing: **Summary File** (once your show has completed), **Database File** and **Equistat File**. After your show these are the files you email to the RSNC HQ office at <u>info@rsnc.us</u>.

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🐚 Organize + 🛛 Views + 🍇 Open + 🥃	Print 🙆 Burn			
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fe74881b749b5c0d16e1c395fc6ct	strishteamc.exe	11/5/2010 10:02 AM	Application	
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RSNCShow	🦉 t111610.rsn	11/16/2010 4:13 PM	RSN File	

Both the **RSNC Software** folder and the **RSNC Show** folder need to remain on your **c:\ drive** for the **RSNC Software** to function properly.

Computer > OS (C:) >					
Organize - Share w	ith 🕶 Burn New folder				
🚖 Favorites	Name	Date modified	Туре		
💻 Desktop	🐌 PerfLogs	7/13/2009 9:20 PM	File fold		
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	🐌 Temp	11/8/2010 1:59 PM	File fold		
闩 Libraries	🐌 dell	11/19/2010 10:52	File fold		
Documents	🐌 Windows	11/20/2010 12:21	File fold		
🕹 Music	🐌 Program Files	11/20/2010 12:24	File fold		
lictures	🐌 Program Files (x86)	11/20/2010 8:07 A	File fold		
💐 Videos	🐌 Users	11/20/2010 11:20	File fold		
	NSNCSoftware	11/21/2010 11:20	File fold		
💐 Computer	RSNCShow	11/21/2010 11:35	File fold		

11. Click on your Desktop. Four new icons should appear on your desktop.

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RSNC	RSNC Draw	RSNC	RSNC
Software	Monitor	Standings Monitor	External Post

12. Click on the **RSNC Software** icon. It will open the main menu screen.



13. On the Main Menu Screen, complete your producer contact information.

Note: Make sure not to change the producer name <u>Producer:</u> Company and phone number, if no producer name is given leave blank. <u>Contact:</u>, First name, Last name, email address <u>Phone:</u> Phone number <u>Street:</u> Street Address or P.O. Box <u>City:</u> City <u>State</u>: State

When finished click the **Exit and Save** button, and the software is now ready to be used!

Ranch Sorting National Championships Software Producer Information			
Producer:			
Contact:			
Phone:			
Street:			
City:			
State:	Zip:	Evit and Cave	
		Exit and Save	